

Carpet Tile – Care & Maintenance

Proper maintenance and care for your floor is critically important to keep your floor looking beautiful for many years to come. Failure to follow proper maintenance and care instructions will not only lessen the look and performance of your floor but can also void the warranty.

MAINTENANCE

1. On a weekly basis, clean and vacuum, your floor regularly to remove any dust or grit that can accumulate on, into, and between the carpet fibers. Removing these abrasive elements will reduce the amount of wear and prolong the life of the floor. The use of a vacuum with a rotating brush is recommended as it raises the carpet pile while removing foreign elements from the floor. Lighter colored tiles will require more frequent cleaning.
Note: Avoid vacuums with aggressive brushing as they may damage the pile/carpet fibers. Refer to the Carpet and Rug Institute (CRI) for approved vacuum cleaners and other details regarding maintenance – www.carpet-rug.org.
2. Treat and clean spots and stains as soon as they occur as they are easier to clean and remove before they set. Always blot when treating spots and stains. **Do not** rub, scrub or brush as you could further imbed the spot or stain. If stains persist, refer to the CRI website as referenced above regarding stain and spot removal as different sources of stain require specific cleaning methods.
3. It is recommended that you have the floor professionally cleaned every 12-18 months to remove any trapped dirt and soil. Lighter colour tiles will require more frequent cleaning.
4. Place walk off/doormats at entranceways to reduce/limit the amount of dirt, grit, and other contaminants that can be tracked in from outside environments. These mats must be cleaned weekly to avoid becoming collection and dispersion sources of dirt, grit, and outside contaminants. Avoid latex-based mats to avoid possible yellowing of the carpet tile.